

How to Get Help and Support in Accrecy

Learn how to find help articles, contact Accrecy support, and reach the right team when you need assistance.

Getting Started

Troubleshooting

Frequently Asked Questions

Published: Sep 13, 2026 • Updated: Sep 15, 2026

Getting Help in Accrecy

Accrecy provides several ways to get help depending on what you need.

You can use the **Help & Knowledge Base** for step-by-step guides, or contact the Accrecy team directly when you need additional support.

Use the Help & Knowledge Base

From your Accrecy dashboard, open **Help** to search available guides and instructions.

The Help Center can assist with topics such as:

- Creating and managing your profile
- Job applications
- Credentials
- Schedules
- Timesheets
- Transportation documentation
- Provider workspaces

- Account and login questions
- Other Accrecy features

You can also open the full Help Center from the Accrecy website.

Contact Accrecy

If you cannot find the answer you need in the Help Center, visit the [Contact Us](#) page.

The Contact page allows you to send a message directly to the Accrecy team and also provides direct contact information.

You can reach the appropriate team for:

- General support
- Partnerships
- Developer or technical questions
- Platform-related assistance

Sending a Support Message

On the Contact page, complete the message form with:

- Your full name
- Email address
- Phone number, if applicable
- Subject
- A clear description of your question or issue

Provide as much detail as possible so the Accrecy team can understand your request and route it correctly.

Need More Help?

Visit **Contact Us** to view current Accrecy support information or send a message to the team.

Contact Us

Accrecy Help Center

<https://accrecy.com/help>

Need more help? Visit: <https://accrecy.com/contact>