# How to Get Help and Support in Accrecy

Learn how to find help articles, contact Accrecy support, and reach the right team when you need assistance.

Getting Started | Troubleshooting | Frequently Asked Questions

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## Getting Help in Accrecy

Accrecy provides several ways to get help depending on what you need.

You can use the **Help & Knowledge Base** for step-by-step guides, or contact the Accrecy team directly when you need additional support.

## Use the Help & Knowledge Base

From your Accrecy dashboard, open **Help** to search available guides and instructions.

The Help Center can assist with topics such as:

- Creating and managing your profile
- Job applications
- Credentials
- Schedules
- Timesheets
- Transportation documentation
- Provider workspaces

- Account and login questions
- Other Accrecy features

You can also open the full Help Center from the Accrecy website.

## Contact Accrecy

If you cannot find the answer you need in the Help Center, visit the **Contact Us** page.

The Contact page allows you to send a message directly to the Accrecy team and also provides direct contact information.

You can reach the appropriate team for:

- General support
- Partnerships
- Developer or technical questions
- Platform-related assistance

## Sending a Support Message

On the Contact page, complete the message form with:

- Your full name
- Email address
- Phone number, if applicable
- Subject
- A clear description of your question or issue

Provide as much detail as possible so the Accrecy team can understand your request and route it correctly.

## Need More Help?

Visit **Contact Us** to view current Accrecy support information or send a message to the team.

## Contact Us

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